



MEMORANDUM

To: GM's, Cluster Positions, HR, Revenue, Marketing, Sales, Finance

CC: Gary Murray – CEO

From: Stacey Walton – VP Hotels

Date: March 12, 2024

Subject: Internal Announcement - Regional General Manager

Dear Colleagues,

I am pleased to announce that Frederic Mazza will have a new role within Destination Hospitality Management as Regional General Manager, Phuket with immediate effect, reporting to VP – Hotels.

He will be based at Radisson Resort & Suites Phuket and will be supporting each of our General Managers in revenue optimisation as well as improving on quality standards, auditing guest journey and satisfaction scores as well as measuring other key performance indicators (KPI's) and revenue targets.

Frederic will still be working on pre-opening plans and conversions for hotel projects together with Stacey which includes Radisson Red, Patong. In the meantime, Frederic has a strong operational background in food & beverage and is commercially driven to strengthen our team.

I am confident that with his many years of experience and leadership qualities he will be of great support towards our General Managers and contribute to increasing revenue performance in all of our resorts.

Please join me in congratulating Frederic in his new role

Stacey Walton
VP – Hotels
Destination Hospitality Management